



Service Telephone Numbers IVR · Send/Receive Fax Premium SMS IN-based System Solutions



Your Intelligent Network[®]-Provider

Who are we?

EMTEX is your Intelligent Network Provider. With one of the most sophisticated IN-platforms in Europe, **EMTEX** can offer you a broad spectrum of IN-based products, which are not usually offered by common voice providers in this form.

Redundant systems, a high-performance fiber optics network of renowned carriers throughout Europe with an availability of over 99 %, an individual IN-platform without the standard limitations other platform providers are commonly known for, clear and accurate billing, access to statistics and invoice-relevant data at your own Internet portal at all times:

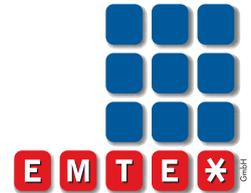
At **EMTEX**, you receive all this from one source. Service call numbers, IVR services, send and receive faxes, send SMS and Premium SMS, as well as IN-based solutions for national and international customer-to-business-communication.

Aside from the IVR products **IntelliFax[®]**, **IntelliCall[®]**, **IntelliAB[®]**, **IntelliChiffre[®]**, **IntelliVoice[®]** and **IntelliRing[®]**, **EMTEX** also produces individualized solutions on demand.

Benefit from the experience we have collected for over 10 years in the areas telecommunications and IVR.

Product Overview

- Service numbers in Germany: 0800 (national Freecall), 00800 (international Freecall) 0190 (Premium Rate), 0180 (Shared Cost), 0900 (Premium Rate), 0137 (Vote-Call)
- Service numbers outside of Germany: (Freecall / Premium-Rate / Shared-Cost) in England, Italien, Netherlands, Switzerland, Austria, Spain, Denmark, USA (please inquire for more countries)
- IVR services: individual telephone messages, recording and retrieval possibilities, touch tone detection, audio transmittal via e-mail, menu-driven retrieval, PIN-code controlled functions, direct dial detection.
(Phone message production in our own recording studio with professional voice talents optional)
- Premium SMS services, as well as SMS transmittal, logo and ring tone systems for cell phones
- Virtual call center / virtual telephone system (**IntelliCall[®]**)
- Virtual answering system including audio transmittal via e-mail / virtual fax and SMS receipt including transmittal via e-mail (**IntelliAB[®]**)
- Voice and information systems (**IntelliVoice[®]**)
- Code function for classified ads (**IntelliChiffre[®]**)
- High-volume fax broadcasting function optional for day or night operation / fax retrieval service (**IntelliFax[®]**)
- Prepaid card / calling card concepts
- Call back / call through (call direct) platform



The Intelligent Network®

Unlike most providers in the area of IN-services, **EMTEX** with their many years of experience, have specialized in this core competence area.

The heart of **EMTEX** is the IN-platform, which is directly connected to a fiber optics network (backbone) reaching throughout Europe. This is a redundant integrated system, which consists of brand-name quality servers and an emergency electricity backup and fire extinguishing system.

Additionally available is a second IN-system, geographically separated for the worst-case scenario, located in the server rooms of the **EMTEX** headquarters in Aurachtal. Just in case the main platform or the connected network provider should fail, the operation could be continued in its normal fashion via Aurachtal and another carrier.

The IN-software itself was developed by our own specialists in-house. It is this circumstance that enables **EMTEX** to provide you with a more functional and flexible system than the platforms of common manufacturers.

The fiber optics network utilized by **EMTEX** runs throughout Europe. Every European capital (e.g. Paris, London, Berlin, Rome, Brussels, etc.), has additional access to fiber optics city networks. The availability of this network is said to be 99.7%.

Functionality of the Platform

IVR / SMS-Gate / Fax-Gate

The IVR servers are directly connected to the IN-platform and exactly fine-tuned to it. After the initial setup, the complete (per location) redundant system can be administrated by the clients themselves.

For this purpose, there is the possibility of an online access, which we will provide for our clients at a line speed of 100Mbit/s. Contents such as audio files, fax documents, SMS texts, logos, ring tones and routing parameters can be changed any time online. Thanks to the fax server, you can fax a document directly to the server and update it in this fashion. Phone messages can be modified per telephone or file upload.

Our very own SMS gateway is available for sending of SMS and Premium SMS messages. **EMTEX** offers short codes for all major German providers (T-Mobile, Vodafone, O2, eplus and debitel).

EMTEX



E M T E X GmbH

Your **I**ntelligent **N**etwork[®]-Provider

Contact Information

Our distribution director Mr. Stefan Moritz is glad to assist you.
For telephone inquiries or a meeting in person please call:

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Please test us and let us give you a free offer without any obligations for you. You will find further information about EMTEX on our website:

www.emtex.de

Here you will find more info about our current offers and sales.

Address

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References



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ARD - Bambi 2003



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